



Suite Hardware and Software Requirements - V4.25

| Server/Workstation | Component | Requirements |
|---------------------------------|------------------|--|
| Workstation | Hardware | Processor – Multi Core or better Memory – 4 GB Disk – 500MB Video – 1280x1024 resolution, 16-bit Colors |
| | Operating System | Windows 7 (32-bit) (New for V3.01) Windows 7 (64-bit) (New for V3.20) Windows 8 (32 & 64 bit) (New for V3.75) Windows 8.1 (32 & 64 bit) (New for V3.95) Windows 10 (32 & 64 bit) (New for V3.96) Windows 11 (64 bit) (New for V4.21) |
| | Note: | Suite software requires Microsoft .Net Framework 4.8 Client. |
| Database Server | Hardware | Processor - Fast multi-core or multi-processor Memory - 8 GB |
| | Operating System | Windows Server 2012 (New for V3.80) Windows Server 2012 R2 (New for V3.95) Windows Server 2016 (New for V3.98) Windows Server 2019 (New for V4.01) Windows Server 2022 (New for V4.21) |
| | Software | SQL Server 2012 (New for V3.80) SQL Server 2012 R2 (New for V3.95) SQL Server 2014 (New for V3.97) SQL Server 2016 (New for V3.98) SQL Server 2017 (New for V4.01) SQL Server 2019 (New for V4.10) SQL Server 2022 (New for V4.24) Notes: SQL Server Express is supported. Contact Waypoint Global for more information. Microsoft does not recommend installing SQL Server on a domain controller. |
| Repository Server | Operating System | Windows Server 2012 (New for V3.80) Windows Server 2012 R2 (New for V3.95) Windows Server 2016 (New for V3.98) Windows Server 2019 (New for V4.01) Windows Server 2022 (New for V4.21) |
| | Note: | A repository server is only used to store files in a network share. |
| Terminal Services (Optional) | Operating System | Windows Server 2012 (New for V3.80) Windows Server 2012 R2 (New for V3.95) Windows Server 2016 (New for V3.98) Windows Server 2019 (New for V4.01) Windows Server 2022 (New for V4.21) |
| | Note: | Suite software requires Microsoft .Net Framework 4.8 |

Desktop Web Access Hardware Requirements – V7.05

| Server/Workstation | Component | Requirements |
|---|------------------|---|
| Web Server | Hardware | Processor - Fast Multi Core or Multi Processor Memory - 4 gig Disk – 500MB |
| | Operating System | Windows Server 2012 Windows Server 2012 R2 Windows Server 2016 Windows Server 2019 Windows Server 2022 |
| | Software | IIS 8, 8.5 & 10 Suite software requires Microsoft .Net Framework 4.8 |
| Document Rendering and Caching (DRC) Server | Hardware | Processor - Fast Multi Core or Multi Processor Memory - 4 gig |
| | Operating System | Windows Server 2012 Windows Server 2012 R2 Windows Server 2016 Windows Server 2019 Windows Server 2022 |
| | Software | IIS 8, 8.5 & 10 |
| Database Server | Hardware | Processor - Fast dual core or dual processor Memory - 8 gig |
| | Operating System | Windows Server 2012 Windows Server 2012 R2 Windows Server 2016 Windows Server 2019 Windows Server 2022 |
| | Software | SQL Server 2012 SQL Server 2012 R2 SQL Server 2014 SQL Server 2016 SQL Server 2017 SQL Server 2019 SQL Server 2022 Editions: Express, Workgroup, Standard, Enterprise, Data Center and Business Intelligence |
| Client | Software | Browsers: Chrome (latest version), Internet Explorer 11 Edge (Chromium) Browser Firefox (Latest version) Opera (latest version) Safari 4 Adobe: Adobe Acrobat Reader 8, 9, X, XI, DC, Chrome, Edge |

You should have necessary drive space to handle the OS, the software, and the size of the PDF cache you wish to utilize (200mb is the default). Even the smallest of today's modern hard drives will provide more than enough space.

Desktop Web Access will run on any Windows Server edition. Choose the edition you feel is a match for your hardware. We do not recommend using a domain controller or a Microsoft Exchange server.

For a comparison of Windows Server Editions see <http://www.microsoft.com>.

Bandwidth Requirements

Data Center (This can scale depending on the facility count being serviced. Up and down are both important!)

Recommended

1gbs up and down (dedicated)

Minimum

256mb up and down (dedicated)

Thick Client

Recommended

100mbs up and down (dedicated)

Minimum

100mbs down / 50mbs up

Thin Client

Recommended

75mbs down / 15mbs up

Minimum

50mbs down / 10mbs up

Web

Recommended

50mbs down / 10mbs up

Minimum

20mbs down / 5mbs up

Remember a T1 is just 1.5mbs. Not much by modern standards.

Dedicated means that the line is not shared with any other businesses.

Recommended Software Management Systems:

<https://www.manageengine.com>

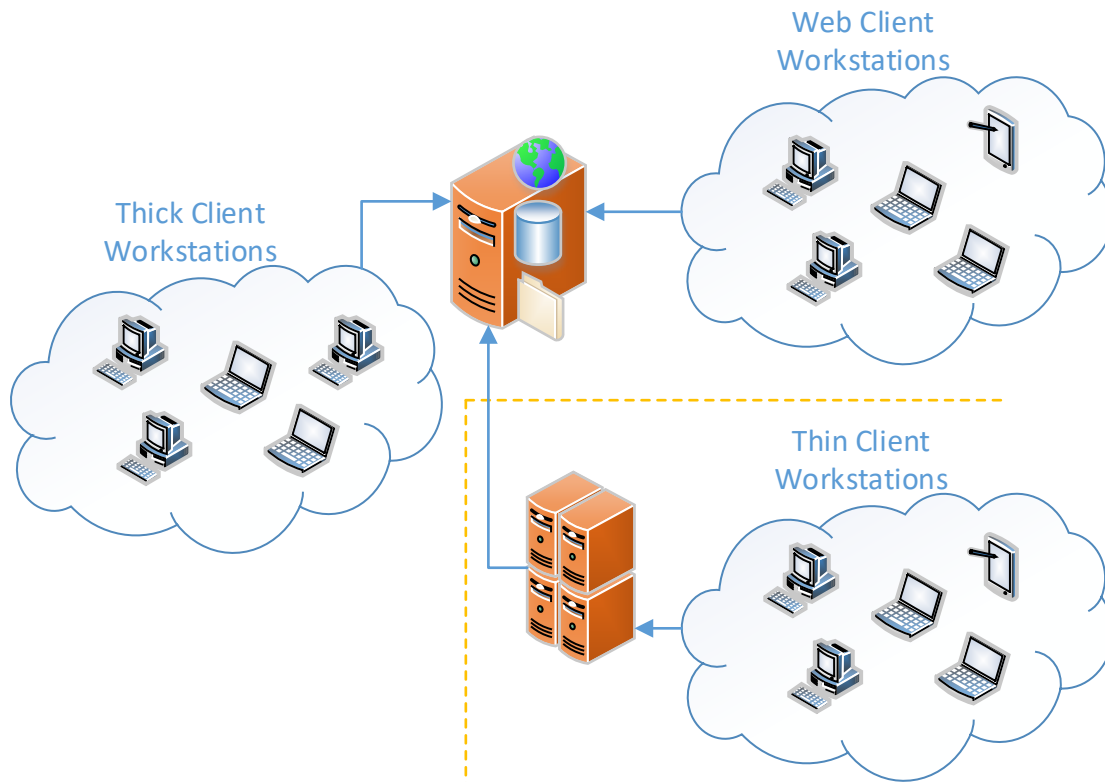
<https://www.pdq.com>

<https://www.adminbyrequest.com>

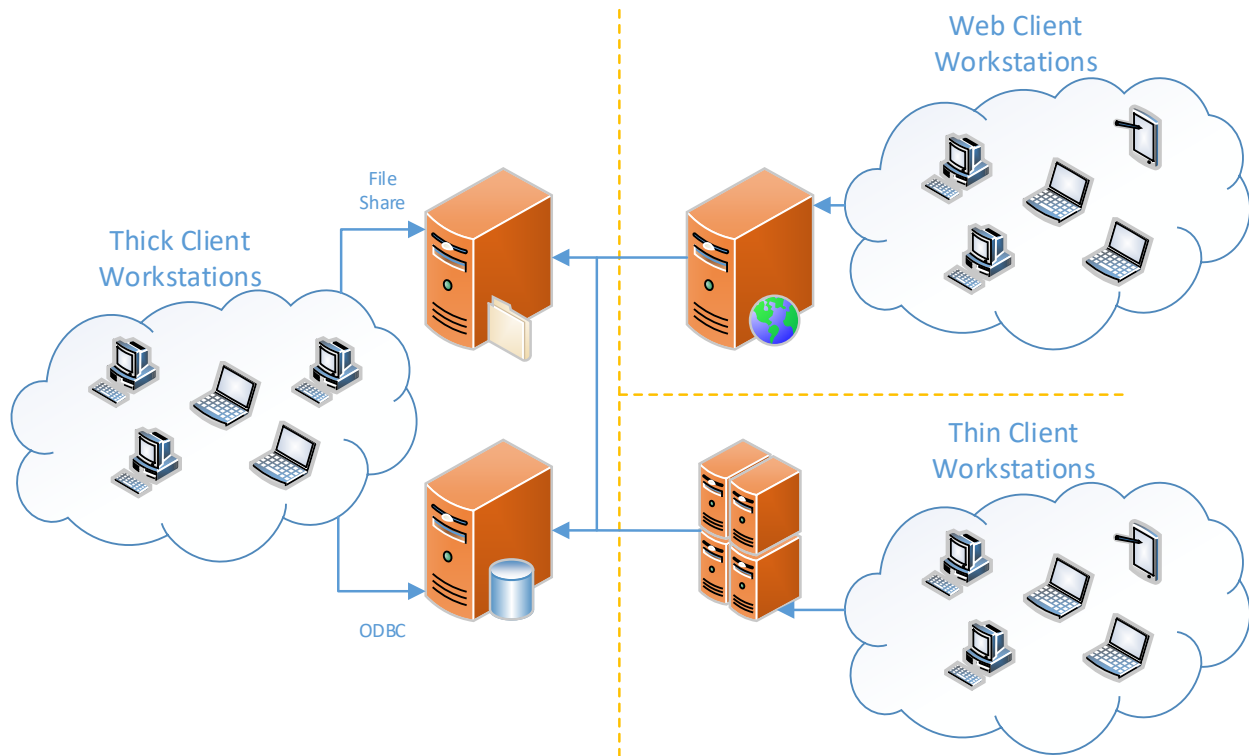
Understanding Your Installation Footprint

Suite has a different foot print from most other standalone applications. One of its goals is for users to share data and documents via a network. It is implemented using a client-server architecture where the shared data is stored in a database, Microsoft SQL Server™, as well as document repository folders. We also optionally support distributing the Suite applications to users via Web and Terminal Server or Citrix systems where we require using separate server(s). So, there can be 1 to 4 or more servers involved in supporting an installation of the Suite. This provides the scaling flexibility to match most environments.

This diagram shows a minimally scaled Suite network footprint. This installation uses one server to host a file share for storing document repositories and installation applications used to administer your installation. The same server can host the SQL Server database. The server is also hosting Desktop Web Access. Then the optional use of one or more Terminal Servers or Citrix servers in a load balanced configuration.



This diagram shows a fully scaled Suite network footprint. This installation uses (1) a file server for storing document repositories and our installation applications used to administer your installation. A separate server is used for hosting the database. Optionally one or more web servers for hosting Desktop Web Access. Optional use of one or more Terminal Servers or Citrix servers in a load balanced configuration.



Additionally, after the initial installation, everything you will need to setup additional workstations, Terminal Servers, Terminal Server users is on the file server. Once everything is installed to the server you can put your Installation media in a safe place. You will only need it again if you add additional modules to your installation. All your workstations can be setup from the share on the file server.

We recommend using the support provided for Network System Management tools for pushing the software to additional thick workstations.

Examples:

<http://www.adminarsenal.com>

<http://www.lansweeper.com>

<http://www.manageengine.com>